

AACPM 20th Annual Conference
Hyatt Regency Columbus
September 7-10, 2008

Leadership - The ♥ of it all!

SUNDAY, September 7th – (Grandparents Day)

1:00 – 5:00 pm Registration – County Foyer
3:00 – 4:30 pm First Time Attendee Orientation - Clark
4:30 – 5:30 pm President's Meeting - Champaign
6:00 – 7:00 pm Welcome Reception – Peppercorn

MONDAY, September 8th

6:30 – 7:30 a.m. Walking Tour of the City/Ti Chi/etc. – meet in hotel lobby
7:00 – 11:00 a.m. Exhibit Booth Set up
7:30 – 9:00 a.m. Continental Breakfast – (sponsored by Ohio CPM Society)
7:30 – 4:30 p.m. Registration – County Foyer
9:00 am Opening Ceremony – Delaware Room

Welcome/Opening Remarks:

Juli Carvi, OCPMS President
Greg Hyland, AACPM President

Governor Ted Strickland (invited)
Mayor Michael Coleman (invited)

Parade of Flags with Honor Guard/Color Guard
National Anthem

Keynote Speaker – Benn Glenn, “The Chalk Guy”

11:30 a.m. Attendees Lunch – on their own

11:30 a.m. Exhibit Hall Opens

1:00 – 2:30 p.m. Concurrent Sessions (Knox, Marion, Morrow & Champaign)

- **Governor's Efficiency and Continuous Improvement Initiative** -- Steve Wall
(Champaign Room)

The Strickland Administration has created a management model for running Ohio state government called "Accountability and Results." This model aligns five key repeating components.

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- **The 10 Commandments of Communicating with People with Disabilities --**
Mac Gray – Knox Room

While focusing on disability "etiquette", the video also delivers a compelling portrait of people with disabilities as competent, contributing, and affable participants in the workforce. In the video, key learning objectives are delivered through entertaining and light-hearted vignettes.

- **Personal Brilliance Innovation/Problem Solving Model --** Jim Canterucci
(Marion Room)

When faced with the challenge to determine and implement a great idea, and you do...that's Personal Brilliance. Awareness, Curiosity, Focus, and Initiative are catalysts to PB and developing Habits of Innovation. Only when each member of an organization, working together, optimizes these can the organization be truly innovative.

- **Emotionally Intelligent Leadership --** Susan Schubert (Fairfield Room)

One of the challenges facing government and business today is developing and retaining enthusiastic employees. This session helps leaders assess and enhance their performance as well as work environment so that associates can enthusiastically and energetically participate together to serve their customers. Content is based on research, experience, and interviews.

2:30 – 3:00 p.m. Break in Exhibit Hall - Food and Health Screenings

3:00 – 4:30 p.m. Concurrent Sessions (Knox, Marion, Morrow & Champaign)

- **Checking Your Oil at Work - a Leadership Primer --** Glenn Thomas (Champaign Room)

This presentation discusses original material discussing vehicle maintenance as a metaphor for essential leadership knowledge. Life lessons will be utilized with each of the leadership components. Attendees will refresh their learning experience every time they "get behind the wheel".

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5:15 – 5:30 p.m. Buses load in front of the Hyatt Hotel

6:00 – 8:00 p.m. **Ohio Village Tour and Dinner** (optional, \$45 per person)

Ohio Village is designed to recreate the appearance of a typical county-seat town in Ohio during the mid 19th century, about the time of the Civil War. Enjoy this historic place as we take a gossip tour through the town landing at the American House Hotel for dinner.

Tuesday, September 9, 2008

6:30 – 7:30 a.m. Walking Tour of the City/Ti Chi/etc. – meet in hotel lobby

7:30 a.m. – 4:00 p.m. Registration

7:30 – 8:30 a.m. Continental Breakfast (sponsored by Ohio CPM Society)

7:45 – 8:15 a.m. Meet the Candidates – Exhibit Hall

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8:30 a.m. General Session – Tom Terez, Keynote speaker (Delaware Room)

There's an Einstein and Gandhi in Each of Us: Lessons in IQ and EQ from the World's Greatest Change Agents

Tom Terez will be our guide as we visit some remarkable people, including an eccentric wanderer who set the standard for capacity-building. These great motivators made a difference by engaging the people around them. We'll learn how they did things differently – and how we can put their wisdom to work.

We'll also get an insider's briefing on Tom's ongoing interviews with people from all walks of life. He'll share key factors that make or break motivation and engagement – and guide us as we make important discoveries about our own workplace challenges.

Everything will be brought to life with stories, examples, and plenty of good humor. Expect to leave with ideas and insights you can put to work right away.

10:00 – 10:30 a.m. Break in Exhibit Hall

10:30 a.m. Breakout Sessions

- **Governor's Efficiency and Continuous Improvement Initiative** -- Steve Wall (Champaign Room)

The Strickland Administration has created a management model for running Ohio state government called "Accountability and Results." This model aligns five key repeating components.

- **Influential Leadership** -- Jim White (Knox Room)

Research suggests that the most effective executives use a collection of distinct leadership styles, each in the right measure, at just the right time. Such flexibility can be difficult to put into action, but it pays off in performance, and most importantly, we believe it can be learned.

Performance Consulting Services, will provide information on the six leadership styles, and how your EQ (Emotional-Intelligence Quotient) as a leader can be even more important than your IQ (Intelligence Quotient). His "Influential Leadership" workshop will help you obtain your desired results.

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- **De-fusing Conflict: A guide to a more productive team** -- Lillian Zarzar (Marion Room)

This interactive leadership session teaches “de-fusing”: maximum emotional control with minimum escalation for optimum results. Anyone can “blow a fuse”.

Participants acquire strategies to control emotions, communicate effectively, understand differences, recognize positive/negative conflict and mobilize skills for strong teams. When emotions flare, productivity decreases. When emotions are controlled productivity increases.

- **Managing Difficult Conversations at Work** -- Neville Gayle – Fairfield Room

This course focuses on how to manage a difficult conversation with co-workers. It has been proven that people who are able to successfully manage difficult conversations are able to successfully build influence in their organization, solve important problems that their organization may be facing, and improve personal relationships.

12:00 – 1:30 p.m. Lunch on your own

1:30 – 3:00 p.m. Breakout Sessions

- **Checking Your Oil at Work - a Leadership Primer** -- Glenn Thomas (Champaign Room)

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3:00 – 3:15 p.m. Break in Exhibit Hall

3:15 – 5:00 p.m. Closing Session

Curtis Zimmerman, Keynote Speaker
Florida Society Presentation
Flag Recession

5:30 – 6:30 pm. Social Hour

6:30 – 8:30 p.m. Awards Banquet (sponsored by Ohio CPM Society)
Basket Presentations

WEDNESDAY, September 10th

7:00 – 8:00 a.m. Breakfast Buffet (sponsored by Ohio CPM Society)

8:00 a.m. – Noon HOD Meeting - Morrow

Noon – 1:00 pm. AACPM Conference Planning Committee/Conf. Close Out
AACPM Board of Directors

1:30 pm OCPMS Graduation – Jeffers Auditorium (BWC)